Mail					
2019 Knight Foundation/Gallup U.S. Public		Export Date: 11/20/2019 5:36:28 PM			
Views On The Media Ab	s Mail Questionnaire				
GALLUP_PANEL					
Project #		Translations: YES	Verbatims: YES		
Practice: Panel	QBank Id: 23029	Field Date: November,	Quota:		
		2019			
PA: STEPHANIE HATFIELD					
DESIGNER: MELISSA JONES		PROGRAMMER: JIL BRI	GGS		

- QID:199945 Gallup[®] and Gallup Panel[™] are trademarks of Gallup, Inc. All other trademarks are the property of their respective owners. Copyright © 2017, 2019 Gallup, Inc. All rights reserved.
- QID:689268 HH_Select/Sample_Type: 01 - 18 or older with next birthday 02 - youngest person 18 or older

HH_SELECT

- QID:689271 HH_Select/Sample_Type:
 - 01 18 or older with next birthday
 - 02 Youngest person 18 or older
- QID:689269 Language code: 01 - English (US) en-US 22 - Spanish (LA) es-AR

QID:689270 Skip: <u>(If code 1 in HH_Select/Sample_Type, Continue;</u> <u>Otherwise, Skip to note before next letter</u>) ##ADDRESS## ##CITY##, ##STATE## ##ZIP_CODE##

Dear ##FIRST_NAME## ##LAST_NAME##, / ##CITY## Resident,

Gallup is conducting an important study and we need your help! We are conducting a poll to understand how people interact with news.

Because you were randomly selected to participate in our poll, your responses are important and we cannot replace you with someone else. Your responses will represent thousands of people just like you who were not selected to participate. Your individual responses will remain completely confidential and Gallup will never release any of your personal information. We have enclosed **\$1.00** as a token of our appreciation.

In order to ensure that the research represents a random sample of people living in the United States, please ask the person **age 18 or older in your household who will have the next birthday** to fill out this survey. Once this person has completed the survey, please return it to Gallup using the postage-paid envelope that is included.

If you need assistance, please contact Gallup Support at galluppoll@gallupmail.com or 1-888-297-8999.

Thank you in advance for helping Gallup achieve our mission of "Helping People be Heard."

Gallup, Inc.

QID:648629 SURVEY INSTRUCTIONS:

Please ask the person age 18 or older, currently living in your household, who has the next birthday to fill out the survey.

Please carefully follow the steps below when completing this survey.

- Use only a blue or black ink pen that does not blot the paper
- Make solid marks inside the response boxes
- Do not make other marks on the survey

QID:648628 EXAMPLE

RIGHT WAY WRONG WAY

QID:689605 Skip: <u>(If code 2 in HH_Select/Sample_Type, Continue;</u> <u>Otherwise, Skip to Q47)</u>

QID:689609 Date: ##DATE##

##ADDRESS## ##CITY##, ##STATE## ##ZIP_CODE##

Dear ##FIRST_NAME## ##LAST_NAME##, / ##CITY## Resident,

Gallup is conducting an important study and we need your help! We are conducting a poll to understand how people interact with news.

Because you were randomly selected to participate in our poll, your responses are important and we cannot replace you with someone else. Your responses will represent thousands of people just like you who were not selected to participate. Your individual responses will remain completely confidential and Gallup will never release any of your personal information. We have enclosed **\$1.00** as a token of our appreciation.

In order to ensure that the research represents a random sample of people living in the United States, please ask the **YOUNGEST PERSON**, age 18 or older in your **household** to fill out this survey. Once this person has completed the survey, please return it to Gallup using the postage-paid envelope that is included.

If you need assistance, please contact Gallup Support at galluppoll@gallupmail.com or 1-888-297-8999.

Thank you in advance for helping Gallup achieve our mission of "Helping People be Heard."

Gallup, Inc.

QID:689610 SURVEY INSTRUCTIONS:

Please ask the youngest person currently living in your household, who is age 18 or older, to fill out the survey.

Please carefully follow the steps below when completing this survey.

- Use only a blue or black ink pen that does not blot the paper
- Make solid marks inside the response boxes
- Do not make other marks on the survey

QID:648628 **EXAMPLE**

RIGHT WAY WRONG WAY

Q47

QID:689612 How often, if at all, do you use each of the following for staying up-to-date on news?

	1 2 3 4 5	Daily Weekly Monthly Less than monthly Never	
Q47A		QID:689613	A newspaper (in print, online, or on an app)
Q47B		QID:689616	A television station (on television, online, or on an app)
Q47C		QID:689617	A website or app produced by an individual, group, or organization
Q47D		QID:689614	A radio station (on the radio, online, or on an app)
Q47E		QID:689615	A magazine (in print, online, or on an app)
Q47F		QID:689618	Direct communication with people in your local area (outside of your household), including in person, on the phone, or online

Q48 QID:689620 In which format do you get **most** of your news?

- 1 From a printed newspaper or magazine
- 2 From television
- 3 Online using a computer, smartphone or app
- 4 From a radio

QID:689622 In the box below, please write the name of the specific news source you use most often; this could be the name of a television channel or program, a newspaper, a website or app, a radio program, magazine or other source. Please be as specific as possible.

(Programmer: INSERT DATA ENTRY FORM BOX)

Q50

QID:689624 How much, if any, bias do you believe there is in the news source you use most often?

- 4 A great deal
- 3 A fair amount
- 2 Only a little
- 1 None at all

Q1				
QID:648631	HOLD			
Q1A		QID:648632	HOLD	Q1A(121)
Q1B		QID:648640	HOLD	Q1B(122)
Q1C		QID:648634	HOLD	Q1C(123)
Q1D		QID:648633	HOLD	Q1D(124)
Q1E		QID:648637	HOLD	Q1E(125)
Q1F		QID:648635	HOLD	Q1F(126)
Q1G		QID:648638	HOLD	Q1G(127)
Q1H		QID:648636	HOLD	Q1H(128)
Q1I		QID:648639	HOLD	Q1I(129)

Q2

QID:648641 How closely do you follow each of these different news topics?

- 4 Very closely
- 3 Somewhat closely
- 2 Not too closely
- 1 Not at all closely

Q2A	QID:648644	News about political figures and	
Q2B	QID:648645	events in Washington News about your state	Q2A(130)
Q2C	QID:648643	government News about issues affecting	Q2B(131)
Q2D	QID:648646	your local community International affairs	Q2C(132) Q2D(133)

QID:648649 How knowledgeable would you rate yourself on each of the following types of issues?

- 4 Highly knowledgeable
- 3 Somewhat knowledgeable
- 2 Not very knowledgeable
- 1 Not knowledgeable at all

Q3A	QID:648650	Important issues facing the	
		United States	Q3A(136)
Q3B	QID:648651	Important issues facing your	
		local community	Q3B(137)

Q4

QID:648656 HOLD

Q4(138)

QID:648658 Next, we have some questions about the news media, by which we mean news organizations that report on local, state or national news.

Q5

QID:648660 What is your overall opinion of the news media in the United States today?

- 5 Very favorable
- 4 Somewhat favorable
- 3 Neutral
- 2 Somewhat unfavorable
- 1 Very unfavorable

Q5(139)

Q6

QID:648661 To what extent do you see political bias in news coverage?

- 4 A great deal
- 3 A fair amount
- 2 Not too much
- 1 Not at all

Q6(140)

Q7	
QID:648662	HOLD

		Q7(141)
Q8 QID:648663	Please indicate which of these statements comes closer to how you pers	sonally feel:
	1 Although there is some bias in the news media, there are enough sources of	
	news to be able to sort out the facts There is so much bias in the news media that it's often difficult to sort out the facts	
		Q8(142)
Q9 QID:648664	HOLD	
		Q9(143)
Q10 QID:651437	HOLD	
	Q10 VERBATIM	(145-344)
Q11 QID:648669	HOLD	
		Q11(345)
Q12	Regardless of your opinion of the news media today, generally speaking	how import

QID:648670 Regardless of your opinion of the news media today, generally speaking, how important is the news media to our democracy?

- 4 Critical
- 3 Very important
- 2 Somewhat important
- 1 Not that important

Q12(346)

QID:648672 How well is the news media supporting our democracy today?

- 5 Very well
- 4 Well
- 3 Acceptably
- 2 Poorly
- 1 Very poorly

Q13(347)

Q14

- *QID:648673* How important is the role of the news media in accomplishing each of the following goals?
 - 4 Critical
 - 3 Very important
 - 2 Somewhat important
 - 1 Not that important

Q14G	QID:689627	Providing accurate and fair
Q14B	QID:648676	news reports Holding leaders in politics, business, and other institutions
Q14C	QID:648677	accountable for their actions Q14B(349) Making sure Americans have the knowledge they need to be
Q14D	QID:648678	informed about public affairs Q14C(350) Making residents feel connected to their community Q14D(351)
Q14E	QID:648675	Making residents feel connected
Q14F	QID:689628	to the U.S. as a whole Q14E(352) Reflecting the diversity of the U.S. population

QID:648679 How is the news media performing in each of these same areas?

	5 4 3 2 1	Very well Well Acceptably Poorly Very poorly			
Q15A			QID:648680	Providing objective news reports Q15A	(353)
Q15B			QID:648682	Holding leaders in politics,	,
				business, and other institutions accountable for their actions Q15B((354)
Q15C			QID:648684	Making sure Americans have	,
				the knowledge that they need to be informed about public affairs Q15C	(355)
Q15D			QID:648683	Making residents feel connected	(000)
				to their community Q15D	(356)
Q15E			QID:648681	Making residents feel connected	(057)
Q15F			QID:689632	to the U.S. as a whole Q15E Reflecting the diversity of the U.S. population	ູວວ7)

Q51

QID:689633 Please indicate your level of agreement with the following statement. Democracy only works well when citizens are keeping up with the news.

4 Strongly agree

3 Agree

2 Disagree

1 Strongly Disagree

- QID:689635 When it comes to information about politics and local government in your community, would you say you feel very confident, somewhat confident, not very confident, or not confident at all about knowing each of the following:
 - 4 Very confident
 - 3 Somewhat confident
 - 2 Not very confident
 - 1 Not at all confident

Q52A	QID:689636	Where local politicians stand on the key issues facing your community
Q52B	QID:689639	The best ways to get involved to make a difference
Q52C	QID:689637	How to communicate your concerns to local officials
Q52D	QID:689638	How other members of your community feel about their local government

HOLD			
	QID:648686	HOLD	Q16A(358)
	QID:648687	HOLD	Q16B(359)
	QID:648690	HOLD	Q16C(360)
	QID:648688	HOLD	Q16D(361)
	QID:648689	HOLD	Q16E(362)
	QID:648691	HOLD	Q16F(363)
	HOLD	QID:648686 QID:648687 QID:648690 QID:648688 QID:648689	QID:648686 HOLD QID:648687 HOLD QID:648690 HOLD QID:648688 HOLD QID:648689 HOLD

Q17

QID:648692 Who do you think should have the main responsibility for making sure Americans receive an accurate and fair picture of the news?

- 1 News organizations, by virtue of how they report the news and what stories they cover
- 2 Americans themselves, by virtue of what news sources they use and how carefully they evaluate the news

Q17(364)

QID:648693 HOLD

Q19

QID:648694 HOLD

Q19(366)

Q18(365)

HOLD			
	QID:648696	HOLD	Q20A(367)
	QID:648701	HOLD	Q20B(368)
	QID:648698	HOLD	Q20C(369)
	QID:648697	HOLD	Q20D(370)
	QID:648699	HOLD	Q20E(371)
	QID:648700	HOLD	Q20F(372)
	HOLD	QID:648696 QID:648701 QID:648698 QID:648697 QID:648699	QID:648696 HOLD QID:648701 HOLD QID:648698 HOLD QID:648697 HOLD QID:648699 HOLD

Q21

QID:648702 Does the increase in information available today make it...

- 1 Easier to be well-informed because there are more sources of news that are easily accessed through newer technologies
- 2 Harder to be well-informed because people have to sort through lots of information to determine what is true or important

Q21(373)

QID:689641		much, if at all, do each of th ribute to making you feel ove	e following aspects of the news environment today erwhelmed by information?
	4 3 2 1	A great deal A fair amount Not much Not at all	
Q53A		QID:689643	An increased number of news organizations reporting the news
Q53B		QID:689642	The pace or speed of news reporting - the 24-hour news cycle
Q53C		QID:689644	Technological advances that give you access to news wherever you are
Q53D		QID:689645	News and non-news items mixed together on social media and Internet sites

Q54

QID:689647 When you feel overwhelmed by the information you get, what are you **most** likely to do? <u>Please mark only one</u>.

- 1 Pick one or two sources you trust and only pay attention to those
- 2 Try and consult a variety of sources to see where they agree on facts
- 3 Rely on friends, family or others to help you sort out what you need to know
- 4 Stop paying attention to news altogether

Q22 QID:648703 Q22A Q22B	HOLD	QID:648704 QID:648705	HOLD HOLD	Q22A(374) Q22B(375)
Q23 QID:648706	HOLD			

Q23(376)

Q24 QID:648707 HOLD

Q24(377)

Q25 QID:648708 Q25A Q25B	HOLD	QID:648709 QID:648710	HOLD HOLD	Q25A(378) Q25B(379)
QID:648711	HOLD			
Q26 QID:648713 Q26A Q26B Q26C Q26D Q26E	HOLD	QID:648714 QID:648715 QID:648718 QID:648716 QID:648717	HOLD HOLD HOLD HOLD HOLD	Q26A(380) Q26B(381) Q26C(382) Q26D(383) Q26E(384)
Q27 QID:648719	HOLD			Q27(385)
Q28 QID:648720	HOLD			
Q29 QID:648721	HOLD			Q28(386) Q29(387)

QID:648722	Would you say each of the following is a major problem, a minor problem, or not a
	problem with news coverage today?

- A major problem A minor problem Not a problem 3
- 2
- 1

Q30A Q30B	QID:648723 QID:648730	Too much bias in the reporting of news stories that are supposed to be objective Too much bias in the selection of what stories news	Q30A(388)
Q30C	QID:648725	organizations cover or don't cover Owners of news outlets attempting to influence the way	Q30B(389)
Q30D	QID:648726	stories are reported Not enough investigative journalism to uncover important	Q30C(390)
Q30E	QID:648724	facts News organizations reporting information they think is	Q30D(391)
Q30F	QID:648727	accurate but turns out to be inaccurate News organizations being too dramatic or too sensational in order to attract more readers or	Q30E(392)
Q30G	QID:648728	viewers The spread of inaccurate	Q30F(393)
Q30H	QID:648729	information on the Internet Increasing number of news sources reporting from a particular point of view (such as	Q30G(394)
Q30I	QID:689649	conservative or liberal) rather than being neutral News organizations not adequately representing the views and experiences of certain subgroups in society	Q30H(395)

- *QID:689651* Which concerns you more:
 - 1 The news that you get might be biased
 - 2 The news most other people are getting might be biased

Q56

- QID:689653 Which do you think is a bigger problem for the U.S.?
 - 1 People paying attention to the news, only from sources that support rather than challenge their own views
 - 2 People not paying attention to any news

Q57

- *QID:689654* Which **one** of the following concerns you **most** when you come across a news report you think might be inaccurate: *Please mark only one.*
 - 1 That the facts might be made up entirely by the reporter
 - 2 That the facts are wrong because the reporter made errors in his or her work
 - 3 That the facts are correct, but the reporter is misrepresenting them

Q58

- QID:689657 Next we have a question about journalists and their background characteristics, such as their gender, age, race and so on. Do you think news organizations should or should not try and hire reporters with different backgrounds to increase the diversity of their reporting staffs?
 - 1 Should
 - 2 Should not

QID:689658 Skip: <u>(If code 1 in Q58, Continue;</u> <u>Otherwise, Skip to Q60)</u>

- QID:689662 Which **one** of the following is the area in which news organizations **most** need to hire different types of reporters to increase the diversity of their reporting staffs? *Please mark only one.*
 - 1 Gender
 - 2 Race or ethnicity
 - 3 Age
 - 4 Income or social class
 - 5 Political views

Q60

- *QID:689663* Which comes closer to your view about the way the press should be able to cover presidents and presidential administrations:
 - 1 Reporters should have regular access to White House officials, even when they ask challenging or aggressive questions of those officials
 - 2 The White House should feel free to ban members of the press if they believe their reporting is not fair to the administration

Q61

QID:689665 When it comes to covering presidential election campaigns, do you think the news media gives too much, the right amount or too little coverage to each of the following?

- 3 Too much
- 2 Right amount
- 1 Too little

Q61A	QID:689667	Public opinion polls, including who is leading in the race
Q61B	QID:689666	The issues that matter most to voters
Q61C	QID:689668	Major campaign events, such as debates or conventions
Q61D	QID:689670	The policy positions of the candidates and political parties
Q61E	QID:689671	The candidates' qualifications for office
Q61F	QID:689669	Controversial statements or actions from a candidate's past

QID:689672 Overall, how often do you get **news** about important current events in the U.S. and the world from each of the following websites or apps?

- 4 Frequently
- 3 Occasionally
- 2 Rarely
- 1 Never

Q62A	QID:689677	Google®
Q62B	QID:689675	Facebook®
Q62C	QID:689673	Twitter®
Q62D	QID:689674	YouTube®
Q62E	QID:689678	Apple News®
Q62F	QID:689676	Instagram®

Q63

- QID:689682 Do you think major internet companies like Google®, Facebook®, Twitter®, and others that show news about current events should:
 - 1 Put more emphasis on finding ways to exclude false information or hateful expression on their websites or apps
 - 2 Put more emphasis on allowing people to express themselves freely and avoiding censorship

Q64

- QID:689683 If a major internet company like Google®, Facebook®, Twitter®, suspects that a posting on their platform was made by a person or organization from another country that was trying to influence the 2020 U.S. presidential election outcome, should the internet company:
 - 1 Remove the posting, even if they are not certain it came from a foreign actor
 - 2 Leave the posting up until they can confirm it came from a foreign actor

QID:689685 Please say whether you agree or disagree with the following statements:

	3 2 1	Agree Neither agree nor disagree Disagree	
Q65A		QID:689687	People like me don't have any say about what the government does
Q65B		QID:689686	I think I'm better informed about politics and government than most people
Q65C		QID:689688	If a person doesn't care how an election comes out, then that person shouldn't vote in it

Q66

QID:689689 In general, how attached do you feel to your local community?

- 4 Very
- 3 Somewhat
- 2 Not very
- 1 Not at all

Q67

QID:689690 Which **one** of the following statements comes **closest** to your view of news organizations that you personally distrust: *Please mark only one.*

- 1 They are trying to ruin the country
- 2 They are trying to persuade people to adopt a certain viewpoint
- 3 They are trying to report news accurately and fairly but are not able to do so

QID:689691 Which **one** of the following statements comes **closest** to your view? *Please mark only one.*

- 1 The news media is under attack politically, and those attacks are justified
- 2 The news media is under attack politically, but those attacks are not justified
- 3 The news media is not under attack politically

Q69

QID:689692 How much blame does the news media deserve for political divisions in this country?

- 4 A great deal
- 3 A moderate amount
- 2 Not much
- 1 None at all

Q70

QID:689693 How much do you think the news media could do to heal political divisions in this country?

- 4 A great deal
- 3 A moderate amount
- 2 Not much
- 1 Nothing at all

Q31 QID:648731	HOLD			
Q31A		QID:648732	HOLD	Q31A(396)
Q31B		QID:648733	HOLD	Q31B(397)
Q31C		QID:648734	HOLD	Q31C(398)
Q31D		QID:648735	HOLD	Q31D(399)

Q32 *QID:648736* HOLD

Q32(400)

Q33 QID:648737	HOLD	
		Q33(401)
Q34 QID:648738	HOLD	
		Q34(402)
QID:648742	The following questions are for statistical purposes only.	
Q35 QID:32192	What is your gender?	
	1 Male 2 Female	
		Q35(403)
Q36 QID:648743	Please enter your age in years. <i>(Programmer:</i> two-digit write-in box <i>)</i>	

Q36(404-405)

QID:648745 What is the highest level of school you have completed, or the highest degree you have received?

1	Less than a high school diploma
_	(Grades 1 through 11 or no schooling)
2	High school graduate (Grade 12 with
	diploma or GED certificate)
3	Technical, trade, vocational or business
	school or program after high school
4	Some college – college, university or
	community college but no degree
5	Two year associate degree from a
	college, university, or community college
<u>^</u>	Eavery to an hashalar'a sharena france.

- 6 Four year bachelor's degree from a college or university (e.g., BS, BA, AB)
- 7 Some postgraduate or professional schooling after graduating college, but no postgraduate degree (e.g. some graduate school)
- Postgraduate or professional degree, including master's, doctorate, medical or law degree (e.g., MA, MS, PhD, MD, JD)

Q37(406)

Q38

- QID:648746 Are you of Hispanic, Latino, or Spanish origin -- such as Mexican, Puerto Rican, Cuban, or other Spanish origin?
 - 1 Yes
 - 2 No

Q38(407)

QID:648747 Which of the following describes your race. Please mark all that apply.

- 1 White
- 2 Black or African American
- 3 Asian
- 4 American Indian or Alaskan Native
- 5 Native Hawaiian or Pacific Islander

of Responses: 5

Q39_1(408) Q39_2(409) Q39_3(410) Q39_4(411) Q39_5(412)

Q40

QID:213553 Including yourself, how many adults, 18 years of age or older, live in this household? (Programmer: two-digit write-in box)

Q40(413-414)

Q41

QID:648748 In politics, as of today, with which political party do you most closely affiliate?

- 1 Republican
- 2 Democrat
- 3 Independent
- 4 Other party

Q41(415)

QID:649403 Skip: <u>(If code 1 or 2 in Q41, Skip to Q43;</u> <u>Otherwise, Continue)</u>

Q42

QID:648749 As of today, do you lean more to the Democratic Party or the Republican Party?

- 1 Democratic Party
- 2 Republican Party
- 3 Neither/Other

Q42(416)

- QID:648750 How would you describe your political views?
 - 1 Very conservative
 - 2 Conservative
 - 3 Moderate
 - 4 Liberal
 - 5 Very liberal

Q43(417)

Q44

QID:648752 How often would you say you vote in each of the following types of elections?

- 5 Always
- 4 Nearly always
- 3 Some of the time
- 2 Seldom
- 1 Never

Q44A	QID:648753	Federal elections (U.S.	$\bigcirc 440(419)$
Q44B	QID:648754	president and Congress) State elections (governor, state	Q44A(418)
Q44C	QID:648755	legislature, ballot proposals) Local elections (mayor, city council, school board, ballot	Q44B(419)
		proposals)	Q44C(420)

Q45

QID:648756 Please select the category that corresponds to your annual household income before taxes?

- 1 Less than \$20,000 per year
- 2 \$20,000-\$29,999 per year
- 3 \$30,000-\$39,999 per year
- 4 \$40,000-\$49,999 per year
- 5 \$50,000-\$74,999 per year
- 6 \$75,000-\$99,999 per year
- 7 \$100,000-\$149,999 per year
- 8 \$150,000-\$249,999 per year
- 9 \$250,000-\$499,999 per year
- 10 \$500,000 or more per year

Q45(421-422)

If you had to choose, would you describe the area you live in as a ...? QID:648757

- Big city 1
- 2 Small city
- 3 Suburb of a big city
- Suburb of a small city 4
- 5 Town
- 6 Rural area

Q46(423)

That completes the survey. Please return your survey in the postage-paid return QID:648712 envelope provided. Thank you!

Date	User	Status	Comments
11/7/2019 3:59:16	ALI SKINNER	Survey Specialist	Copied from survey Knight Foundation/Gallup
PM		- Questionnaire	U.S. Public Views On The Media Abs Mail
		Creation	Questionnaire (QID: 16263) by ALI SKINNER.
11/11/2019	ALI SKINNER	Survey Design -	Hi Melissa! 2019 survey is updated and ready
11:39:20 AM		Proofing	for review. Thanks.
11/14/2019	MELISSA JONES	Survey Specialist	Attached are my edits to the Knight
12:56:07 PM		- Edits	Foundation QBank document. Thank you!

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